

DECKWASH/DAVID MCKAY- TERMS OF SERVICE

1. Legally Binding Agreement

By approval of a contract with Deckwash/David McKay., you are approving a legally binding contract for work to be completed at an agreed upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages. Approval may be deemed given by signature, email acceptance or proceeding with the work

2. Product Warranties

The client has chosen to buy their products from the supplier of their choice, the transparency tone, colour, grade quality, and water/oil base of their sole choice. All Warranties are limited to those offered by the manufacture or sellers of the products, no other warranties are expressed or implied. If you ever have a concern(s) regarding our work, Deckwash/David McKay should be notified immediately.

3. Water Usage

By approving this agreement, you agree to provide Deckwash/David McKay ,the right to use an on-site water supply as needed to complete the stated project without compensation. If an exterior water supply is required it will be at an additional charge. It is the Customer's responsibility to make sure the water supply is on and working before we arrive. Additional charges will be applied if water is not available.

4. Electrical Usage

By signing this agreement, you agree to provide Deckwash/David McKay the right to use an on-site source of electricity as needed to complete the stated project without compensation. If an exterior source is required it will be at an additional charge.

5. Color and Tone

The properties and species of wood, age and weather can greatly affect the resulting color or tone of the stain. Note: Variances may occur on individual boards as well as total project densities and other characteristics vary across and throughout wood.

Deckwash/David McKay and all of its associates attempt to represent final finish color and tones as best as possible. While we can often give you an idea of the overall color or tone you must expect some variance in the overall finish. Clients provide stain choice so clients are responsible for product they ask us to apply.

6. Courtesy

While Deckwash/David McKay is on location on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. Children and pets must be kept off work surface for at least 24 hours after our work is complete. This is for your safety as well as our own.

7. Payments

Payments to Deckwash/David McKay are due as per the contract schedule and are to be paid by Cash, or check, money order payable to David McKay.. All balances are ALWAYS paid due upon completion of the job. Any variance to this policy must be agreed upon and in writing on our contract. Late charges will be immediately assessed on all balances not paid in accordance with contract terms. The customer agrees to pay any collection cost incurred by Deckwash/David McKay related to the collection process of outstanding balances.

8. Scheduling

Scheduling, in a business in which productivity relies upon the weather, can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however circumstances that are beyond our control may affect your project start and completion dates. You will be notified of any changes.

9. Removal & Replacement of Deck Contents

Removal and replacement of grills, deck furniture, planters, etc. is the responsibilities of the homeowner. Should we need to remove items from the deck, we will not be responsible for breakage or for storage issues. An additional charge will be applied for the time & labor devoted to the removal of these items.

10. Damages

Deckwash/David McKay is not responsible for damages due to improperly installed siding, loose shingles, or siding, broken or open windows, improperly sealed windows, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters and leaders, and improper caulking. In every aluminum vinyl siding case, the sun and weather will bleach the color and cause it to fade. Power washing, which entails removal of chalky, gritty of failing surface materials, may cause the faded aspects of the vinyl or aluminum to stand out. Deckwash/David McKay will not be responsible for such conditions. Deckwash/David McKay will not be responsible for loose mortar that may dislodge during the cleaning process, garden plants, and grass or walkway damages. Damages from application overspray or drips we cannot be responsible for but will try to clean to best of ability of Deckwash/David McKay

11. Stains

Some stains cannot be removed by power washing. Tree sap, artillery fungus, splatters from stain and paint are examples of materials that cannot be removed by conventional means. We make ever attempt to point out these areas out to the customers when quoting the project. Sometimes, these stains cannot be removed at all.

12.

Deckwash/David McKay expects your property to be in good repair and weather tight. This includes, but is not limited to all electrical service including receptacles and light fixtures. Doors and windows shall also be weather tight. Deckwash/David McKay is not responsible for damages as a result of water infiltration from poor or improper installation, maintenance or repair of electrical related items or doors or windows. Deckwash/David McKay cannot guarantee removal of artillery fungus from exterior house surfaces.

13.

Windows may become water spotted as a result of our services. Window cleaning is NOT included.

14.

Proceeding with Deckwash/David McKay shall be an acceptance of these terms and consent that you have received a copy of these terms, as if it was a signed and dated contract .A copy is also on our website

Your acceptance by email to proceed will be legally binding as acceptance.